

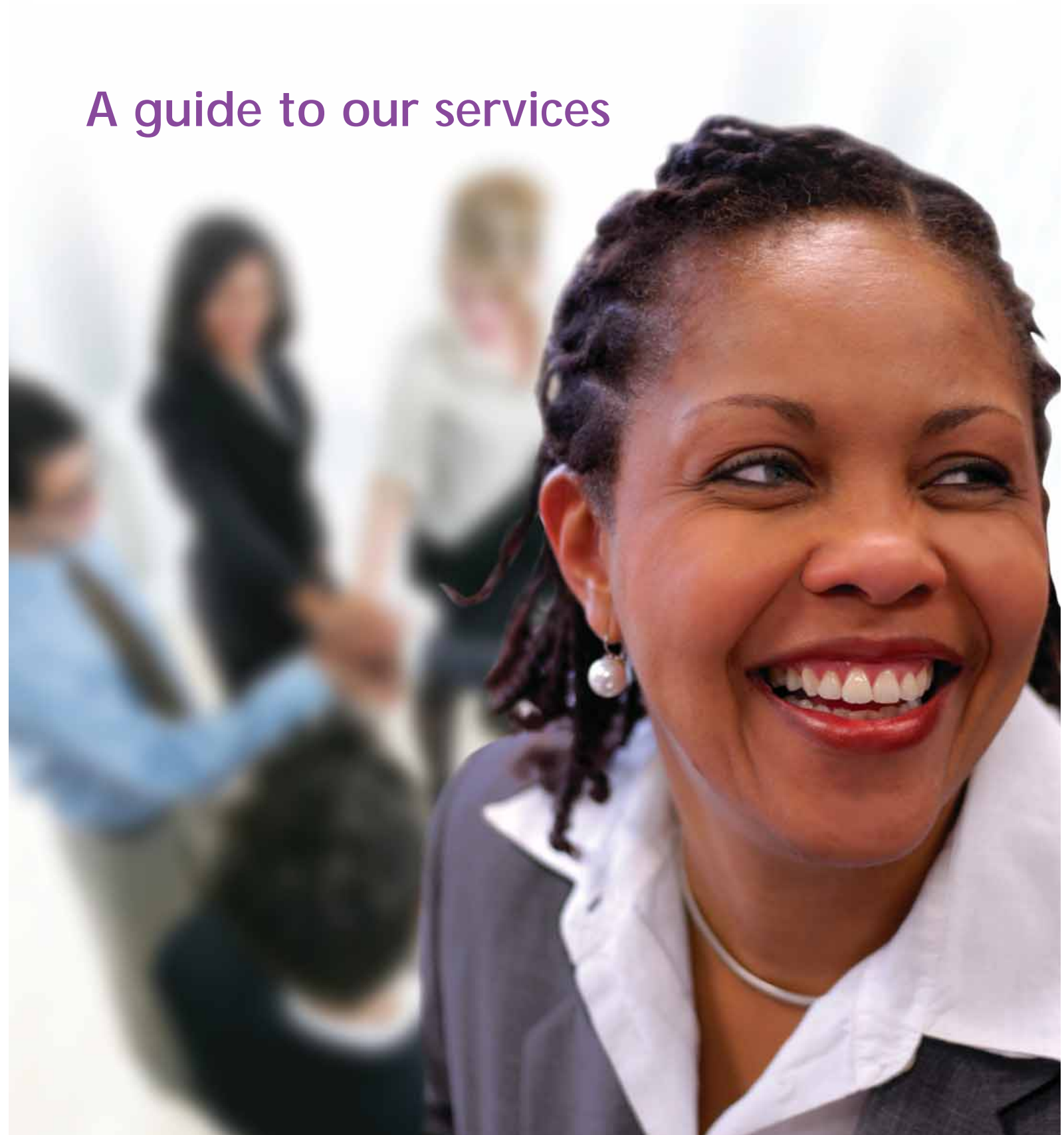
RBH

Legal Services & Enforcement Team

*Specialist legal expertise
and a value-for-money service.*



A guide to our services



*Specialist legal expertise
and a value-for-money service.*



**For an initial discussion on our services and how
we can help you save money, contact:**

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RBH
Rochdale
Boroughwide Housing



- rapid response
- cost-effective
- “right first-time”
- regular reviews
- out of hours access

RBH LSET has built up an extensive range of applied expertise providing advice, assistance and representation since its inception in 2002.

The team prides itself on delivering effective, immediate results for its clients. It combines legal knowledge and skills with investigation and enforcement expertise. The latter adds value in our day to day activities and also gives strategic input to our legal services. This reinforces our wider understanding of the ALMO model.

Rochdale Boroughwide Housing is an Arms Length Management Organisation (ALMO) of Rochdale Borough Council, set up in 2002 to manage the Council's 14,000 homes and neighbourhoods. RBH LSET sits within the organisation and is unique in being the first ALMO in-house legal resource.

RBH LSET regularly provides advice to a wide range of partner organisations, giving it an in-depth understanding of the wider framework in which ALMOs work. RBH LSET attends, and is a member of, the following groups and panels:

- Rochdale Safer Communities Partnership;
- Partnership Business Group;
- Township Tasking Group;
- PACT (Partners And Community Together);
- Building Respect in Communities Priority Task Group;
- Shelter Inclusion Project/ Rochdale Borough Families Project Steering Group;
- Parenting Strategy Group;
- Community Tension Monitoring Group;
- Social Landlords Crime and Nuisance Group;
- Case Intervention Group;
- ASBO Threshold Group;
- Multi-Agency Risk Assessment Committee;
- Youth Inclusion Panels; and
- Rochdale Borough Families Project Referral Panel.

The day to day interaction that RBH has with these partners ensures fresh knowledge of current issues and an in-depth knowledge of how these affect the ALMO housing sector.

RBH LSET itself is a “not for profit” public sector organisation. Additional revenue from our legal services work is reinvested in the sector, including in the continued personal development of the RBH LSET team to further enhance service delivery.

RBH LSET provides an out of hours’ telephone and representation service. This is run exclusively by qualified solicitors and operates every Friday, Saturday and most bank holidays.

Our Clients

RBH LSET current clients include:

- Bowlee Park Housing Association
- RMBC
- the Rochdale Safer Communities Partnership
- the Greater Manchester Police
- Board members’ and RBH

The services provided include:

- possession proceedings
- anti-social behaviour advice, injunctions and ASBOs
- co-ordinating action on the Crime and Disorder Act
- disrepair
- arrears recovery
- Board compliance with legal duties
- governance procedures
- Data Protection and Freedom of Information Acts advice
- health and safety compliance
- commercial / property advice
- advising on Regulation of Investigatory Powers Act

RBH LSET also has an agreement with Manchester Metropolitan University (MMU) to offer work experience placements for its law students and to provide guest lectures on housing topics.

RBH LSET added value service

Our service combines practical day to day operational knowledge with in-depth legal expertise. This blend means we can provide significant added value for our clients including:

- a rapid response to urgent enquiries
- a cost-effective service
- a “right first-time” service
- regular reviews of the service
- out of hours access – RBH LSET advice line is available to provide “out of hours” cover virtually the whole year round. This means advice and assistance is always just a phone call away.

