

FOIA Biography of Senior Management



JANE ALLEN

Jane has worked in Housing over 25 years, covering all aspects of Housing Management, as well as policy, procedure and strategy development. Jane brings wide ranging experience having worked in both Oldham and Stockport Housing Departments, although most of her career has been with Rochdale covering a variety of roles from Administration to Senior Management. In 2006 she appointed to the role of Assistant Director of Operations. Currently responsible for the delivery of all RBH's Housing Management Services, Jane also has experience in specialist Anti Social Behaviour work and project management. Most recently she has become Tenants Champion for RBH.

Jane Allen

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NICKIE HALLARD

Nickie has had a varied career in sectors as diverse as Local Government, Retail and Financial Services. She moved into housing in July 2007 and joined RBH in June of 2009.

She qualified as a management accountant in 1999 and has over 14 year's financial experience. As Director of Resources, Nickie is responsible for all central services functions, including Finance, HR, ICT, Policy & Performance and Business Development, as well as front facing services including Tenant Participation and the Priority Areas Team. Nickie also has lead responsibility for Health within the Company.

Nickie Hallard

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IAN METCALFE

Ian began his career in the Treasurers Department of Rochdale Council in 1987, became a qualified accountant in 1991 and worked as HRA Accountant until with RMBC until RBH was established in April 2002. He transferred to RBH as Senior Accountant and then was appointed to the post of Finance Manager in 2003. Ian's current role as Head of Finance gives him responsibility for the provision of a full range of financial services to support the Company including risk, VFM and procurement together with lead responsibility for rent accounting, RTB and Leaseholder Services.

Ian Metcalfe

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CLARE TOSTEVIN

Clare joined RBH in November 2008 and is the Head of New Business & Regeneration. Clare brings 20 years of experience in the housing sector having worked for Manchester City Council, the Housing Corporation and most recently ECOTEC Research and consulting. This experience encompasses front line housing delivery, driving change as a senior manager and roles in research and strategy. Clare is leading on RBH New build via charitable subsidiary Brighter Horizons and taking forward a co-ordinated approach to physical, economic and social regeneration.

Clare Tostevin

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GARETH SWARBRICK

Gareth started his career in housing with Oldham Council in 1989 as a scale 1 Clerical Officer. He moved into housing management in 1990 and moved to work in Rochdale in 1992 as a Neighbourhood Housing Officer. Between 1996 and 2002 he worked in Rochdale's Housing Strategy Unit and he led on Rochdale's bid for ALMO status and on the implementation of the ALMO model. From 2002 to 2007 Gareth was RBH's Business Support Director. He was appointed permanent Chief Executive in December 2008. Gareth's role is to lead the Executive Management team so that it is working effectively with the Board in delivering RBH's organisational Mission and Vision, and to ensure that RBH is playing its full role in working collaboratively with partners to improve the lives of people right across the borough.

Gareth Swarbrick

Chief Executive

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ANDREW TOFT

Andrew has worked in housing in ALMO, RSL and Local Authority sectors, in Scotland, the North West, Birmingham and Yorkshire and Humberside. He is currently responsible for the delivery of all operational services for RBH's 14,000 tenancies. Previous experience includes Yorkshire MD for Accent Group, responsible for all housing services across Yorkshire, and senior management positions for a housing association in Birmingham and at Birmingham and Hull City Council Housing Departments.'

Andrew Toft

Director of Operations

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EUGENE WILSON

Eugene joined RBH in August 2002. Eugene brings 37 years of experience in Construction and Property Maintenance field, having worked for medium sized and national building contractors and then Rochdale Council's Technical Services Department where his last position was Chief Quantity Surveyor. He qualified as a surveyor in 1979 and became a Chartered Surveyor in 1983. He established and managed the team that delivered RBH's Major Investment Programme between 2002 and 2006 and continues to maintain properties to the Decent Homes Standard.

He has lead responsibility for implementing the housing investment programme, for asset management, the strategic management of the in-house repairs service and managing a range of central repair functions, including central hearing servicing, alarm installations, CCTV, transport and the central stores function. He also has lead responsibility for Health and Safety within the Company including asbestos and Legionella management.

Between 2006 and 2008 Eugene was National President of the Society of Construction and Quantity Surveyors. Eugene is also RBH's representative on the Board of RBH's Joint venture Company Safegard Security Solutions and the regeneration and procurement framework Procure Plus.

Eugene Wilson

Director of Property Services

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