

## FOIA Biography of Senior Management

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### JANE ALLEN

I have worked in Housing for 23 years, covering all aspects of Housing Management and also policy and procedure development.

In 2002 I was instrumental in establishing Rochdale Boroughwide Housing's Legal Services and Enforcement Team (LSET), which delivers tenure blind ASB and Legal services across the whole of the Rochdale Borough and have been actively involved in ASB work ever since. Since 2002 I have been responsible for developing and imbedding ASB Policies and Procedures, established training for staff and other agencies and establishing strong links with the Police/CDRP and other agencies in both Rochdale and Stockport.

I am currently responsible for the delivery of all RBH's Housing Management Services.

*Jane Allen*

Assistant Director of Operations  
Rochdale Boroughwide Housing  
Tel; 01706 273804  
Mob: 07976 038155

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### IAN METCALFE

Originally from Hertfordshire but lived and worked in the North West for over 20 years. Qualified Accountant since 1991. Worked in Rochdale Council's Treasurers Department mainly on council housing and was then transferred to RBH when the ALMO was set up in April 2002. Promoted to Finance Manager in 2004.

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### CLARE TOSTEVIN

Clare joined RBH in November 2008 as the Head of Business Development. Clare brings 18 years of experience in the housing sector having worked for Manchester City Council, the Housing Corporation and most recently ECOTEC Research and consulting. This experience encompasses front line housing delivery, driving change as a senior manager and roles in research and strategy. At Manchester City Council Clare developed and led the strategy to understand, and find solutions to, changing housing demand. Work at the Housing Corporation helped develop a deeper understanding of investment and development as well as the regulation of social rented homes. At ECOTEC Clare directed key pieces of work related to Rochdale including a study of overcrowding and under-occupation as well as managing the Markets Study for Making Housing Count in the Manchester City Region.

Head of Business  
Development  
01706 273847



## **GARETH SWARBRICK**

Gareth has been involved with housing most of his working life starting with Oldham Council before moving to Rochdale Council in 1992 as a Neighbourhood Housing officer. Several roles later he led on the development of the ALMO and became its Policy Manager when Rochdale Boroughwide Housing was launched in April 2002, shortly afterwards being promoted to Business Support Director. In November 2008 he was appointed Chief Executive having been Acting Managing Director since April 2007.

Chief Executive  
01706 273801

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## **ANDREW TOFT**

Has worked in housing in ALMO, RSL and Local Authority sectors, in Scotland, the North West, Birmingham and Yorkshire and Humberside. Currently responsible for the delivery of all operational services for RBH's 14,000 tenancies. Previous experience includes Yorkshire MD for Accent Group, responsible for all housing services across Yorkshire, and senior management positions for a housing association in Birmingham and at Birmingham and Hull City Council Housing Departments.'

Director of  
Operations  
01706 273807

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## **EUGENE WILSON**

Eugene joined RBH in August 2002. Eugene brings 35 years of experience in the Construction and Property Maintenance field having worked for medium sized and national building contractors and then Rochdale Council's Technical Services Department where his last position was Chief Quantity Surveyor. He qualified as a surveyor in 1979 and became a Chartered Surveyor in 1983. He established and managed the team that delivered RBH's Major Investment Programme between 2002 and 2006 and continues to maintain properties to the Decent Homes Standard. He has lead responsibility for implementing the housing investment programme, for asset management, the strategic management of the in-house repairs service and managing a range of central repair functions including central heating servicing, alarm installations, CCTV, transport and the central stores function. He also has lead responsibility for Health and Safety within the Company including asbestos and legionella management. Between 2006 and 2008 Eugene was National President of the Society of Construction and Quantity Surveyors.

Director of  
Property Services  
01706 273805